

INFO

Michal Kopl

152 00, CZ

Krškova 783/15

Prague 5 - Barrandov

+420 777 062 425



MICHAL KOPL

IT Security Specialist

WORK EXPERIENCE

AKCENTA CZ a.s. (IT Security Specialist) 2023

Monitoring of application systems, vulnerabilities, their fixing by outsourcing Companies (proposal of steps required, as well as the final implementation evaluations). Red Teaming, Black Kite Tech reporting. KnowBe4 Phishing campaigns. Knowledge Base articles in Confluence. Keeping compliance level as per request of RBI.

Česká Národní Banka (IT System Administrator) 2022 - 2023

Source codes creation and maintenance. IS upgrades and testing - new IS functionalities. Ensuring the security of used systems. Managing the operation of the SWIFT system used in the Czech National Bank. Mentoring and troubleshooting at Back-Office (MS Excel formulas and VBA macros).

Cybersecurity Guard a.s. (L2 SOC Analyst) 2021

Cloud based SIEM (MS Azure Sentinel), remediation of security alerts, compliance of systems, certified Security, Compliance, and Identity Fundamentals, certified Security Operations Analyst Associate. Checked Event-Ids and activities on SIEM monitored network devices.

NAKIT s.p. (L2 Senior Application Support Specialist) 2018 - 2021

2nd lvl support of systems ran by NAKIT (e.g., E-Identity). Processing of tickets, parsing of server logs, training of colleagues. Composition of SLA reports for Ministry of Interior. Leadership of eldentita ticket resolution crew. Usage of PS, VBA. Daily usage of MS Azure Application Insights.

State Land Office (Windows System Administrator) 2017 - 2018

Management of internal applications for ownership sheets. Registration of the user accounts, assignment of the privileges, verification of its functionality and delivery to the clients. Cooperation with Basic Registry Management ROS, RUIAN, Hledáček. Usage of CA ServiceDesk solution.

Commerzbank AG (Application Support Manager) 2013 - 2017

Management of bank applications (MUREX, FOREX, eBond). Customer requests and troubleshooting. Daily system checks and reports delivery. Automation of the routine manual tasks into EXCEL VBA workbook - prevention of incorrect data entry. Composing content into Knowledge Base (Wiki, Atlassian Confluence).

Devoteam Consulting (Consultant) 2011 - 2013

Implementation of the ITIL framework and SMART methodology at various customers around the world. Few to mention were DHL, Telefonica/O2, HCI, Czech Radiocommunications. Creation of the ITIL training booking website. Implementation of BMC Remedy to Telefonica/O2.



FDUCATION AND CERTIFICATIONS

- High school Na Třebešíně, Prague 2001 Domain Information Technology, Machinery, English language
- Microsoft Certified Professional 2007 Microsoft Windows 7 (Installation)
- IT Infrastructure Library Foundation v.3 2011
- Microsoft Certified Technology Specialist 2010 Microsoft Windows (Configuration and Troubleshooting)
- NÚKIB Certified Elementary Cyber Security 2021
- NÚKIB Certified Safely in Cyber 2021
- Microsoft Certified Security Operations Analyst Associate 2021 (SC-200)
- Microsoft Certified Security, Compliance, and Identity Fundamentals 2021 (SC-900)
- Administration of LINUX Operation System 2022 GOPAS
- Programing Bash scripts in LINUX Operation Systems 2022 GOPAS
- Securing and hardening LINUX Operation System 2022 GOPAS

UpWork michalkopl



Decisive Persistent Adaptable Self-driven **Empathetic** Responsible Determinated **Target oriented** Communicative **Relation builder Cheerful attitude Pro-customer oriented**

Available **NOW**



www.kopl.pro



michal-kopl

SOCIAL



Linked In linkedin.com/in/michalkopl

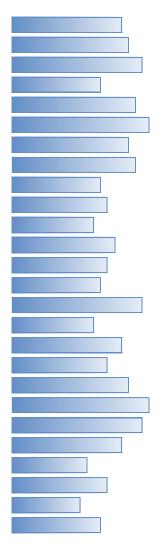


PERSONALITY

TECHNOLOGIES USED

Industry Knowledge

IT Management Analytical Skills Windows 10/11 Industry Trends Troubleshooting Information Technology System Administration **ITIL Framework** Virtualization IT Service Management Outsourcing Security **Network Security** Network Administration **Technical Support** VPN Incident management TCP/IP Wi-Fi **IT** Operations Service Desk Infrastructure IT Strategy Information Security Management Service Management Cybersecurity



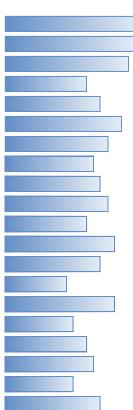
Languages

English Czech



Tools & Technologies

Microsoft Windows Active Directory Windows Server Black Kite Tech KnowBe4 **MySQL** Microsoft Office 365 **Operating Systems** Servers **Microsoft Excel Microsoft Technologies** Adobe Photoshop Microsoft Word **ESET Internet Security** Microsoft Outlook Microsoft Azure Sentinel Visual Studio Code PHP Powershell Microsoft PowerPoint



Other Skills

Hardware	
NAT	
XAMPP	
Networking	
GDPR	
Nicepage	
Search Engine Optimization	

Instructions for first contact

#! /bin/bash

NOW=\$(date +%H:%M)

if [[\${NOW} > "09:00"]] && [[\${NOW} < "21:00"]] && [[\$(date +%u) < "6"]]; then echo "call +420 777 062 425"

else ..

e="**michal@kopl.pro**" m="Your message body" s="Your message subject" y="yourmail@domain.com" echo \${m} | mail -s \${s} -r \${y} \${e}

```
fi
exit 0
```

Certifications: https://bit.ly/3FYDSiq

